



## PRODUCTIVITY AND QUALITY IMPROVEMENT FOR SMES SEMINAR ON 31 AUGUST 2017

In line with the Government vision on building a “*Nation d’entrepreneur*” Enterprise Mauritius (EM) aligns its approach towards this objective. Enterprise Mauritius in collaboration with NPCC implemented the Productivity and Quality Improvement programme for SMEs.

This project involved in house interventions to improve enterprise competencies in production including product standard, packaging and quality in order to uplift them at export level. The objective of **Productivity and Quality Improvement Programme (PQIP)** is to assist organisations to identify, reduce and eliminate waste by using the PDCA cycle. A PQIP in an organisation is implemented in 3 phases namely:

- Analysis
- Training and
- Implementation.

For a PQIP to be successful, a firm commitment of top management along with a cross functional team is required. Training for PQIP is essentially in-plant and involves the cross-functional team who has to identify key problems on the Gemba (workplace) and apply the PDCA cycle with the support of NPCC consultants.



The benefits of the PQIP are mainly to:

- Increase Productivity
- Improve Quality
- Reduce Cost
- Decrease Delivery time
- Raise Morale
- Ensure Safety

A total of 43 SMEs have benefitted from a free walk through survey by the NPCC and out of which, 20 have been selected for the implementation phase. A knowledge sharing seminar was organised on 31 August 2017 at Henessy Park Hotel, Ebene. The event included the award of certificates to participating companies and showcase of five successful case studies on participating companies.

